

Nero Blanco Helps Breast Cancer Now Integrate Charities After Merger

Meet the UK's Leading Breast Cancer Charity



In April 2019, Breast Cancer Care and Breast Cancer Now took the bold step forward to become one charity. Now known as Breast Cancer Now, the charity is steered by world-class research and powered by life-changing care.

The charity believes that if we all act now, we can change the future of breast cancer and make sure that, by 2050, everyone diagnosed with the disease lives – and is supported to live well. The merger was a perfect opportunity for the charities to combine the power of care and research and increase its impact. A key part of that integration was migrating employees from both organisations into a single Office 365 tenant.

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It's critical from a day-to-day perspective, being able to share data and work together as colleagues of one organisation. After a merger happens, you're trying to move away from a culture of 'us and them' and the technical things we do behind the scenes like this work toward that end goal.

Tom Bowlby | Head of IT & Facilities at Breast Cancer Now.

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Tom and Senior IT Manager Brigid Macdonald broke the project down into two phases: first, they needed to move both London-based organisations into the same space, set up trust relationships with Active Directories and telephony, and prepare the target Office 365 tenant. The second phase was the actual consolidation of users and data into one tenant. For this, they turned to **Nero Blanco IT** and BitTitan®.



Migrating Together with Nero Blanco and BitTitan

With the Breast Cancer Now team completing phase one work, the IT migration specialists from Nero Blanco turned to phase two: the migration of 250 user mailboxes and OneDrive accounts, as well as shared mailboxes, archives, and data in SharePoint and Teams. As a close partner of BitTitan, Nero Blanco got the necessary information from the team at Breast Cancer Now and began mapping the project within MigrationWiz®.

For this project, Nero Blanco used a pre-stage approach. In August, Nero Blanco began migrating user mailboxes and data in the background in preparation for a late September cutover. With the majority of data already migrated, Nero Blanco was able to cut over all users within a single weekend and move the combined organizations into a single Office 365 tenant with high fidelity and minimal escalations post-project.

The Right Team for the Job

Breast Cancer Now was connected to Nero Blanco through a BitTitan employee and frequent supporter of the charity after the merger was announced. For Breast Cancer Now, it was the expertise and specialization in this type of project that convinced them to engage with Nero Blanco.

"We work with many partners, but the ultimate decision came down to the fact that this was bread-and-butter for Nero Blanco," said Macdonald.

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We were able to combine professional services on top of the BitTitan tool to deliver on-time and on-budget. For us, it was an enjoyable project because of the collaboration with Breast Cancer Now – good people to work with.

Fabrice Barbier | Business Development Executive at Nero Blanco

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With the tenant consolidation project behind them, Tom and Brigid continue to work with their internal IT team and partners to help Breast Cancer Now push ahead as a single organisation, providing support for today and hope for the future for anyone affected by breast cancer in the UK.



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BitTitan® empowers IT service professionals to successfully deploy and manage cloud technologies through automation. MigrationWiz® is the industry-leading SaaS solution for mailbox, document and public folder migrations between a wide range of Sources and Destinations. Since 2009, BitTitan has moved over 16 million users to the cloud for 41,000 customers in 187 countries and supports leading cloud ecosystems including Microsoft, Amazon, Google and Dropbox. The global company has offices in Seattle and Singapore. To learn more, visit www.bittitan.com.

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